

Terms and Conditions



Ethereal Light Photography Tours

Feed Your Passion for Photography

BOOKING

Paying the deposit or paying the full balance this will secure your place on a photography tour or workshop.

You have a 14-day cooling off period. During this period, you can cancel your booking and receive a full refund including your deposit. After this 14-day cooling off period, your deposit is non-refundable.

The remaining balance owing must be paid prior to 30 days before your tour or workshop commencement date. If we do not receive your payment by the due date, we reserve the right to treat the booking as cancelled and retain the deposit.

If a booking is made 30 days or less prior to the departure date or then the full amount is payable at the time of booking.

The tour cost includes the tuition fee, on-tour transport and accommodation, where stated, in the tour or workshop programme. All other expenses are the responsibility of the participants.

You must be at least 18 years old and have the authority to accept on your behalf our terms and conditions.

If you are making a booking on behalf of other persons, you must be authorised to make the booking

on behalf of all of the members of the party. The person making the booking must also provide a copy of these terms and conditions to the other members of the party. Please read the terms and conditions carefully. They apply to all members of your party.

TRAVEL

It is the responsibility of all participants to make their way to the tour's or workshop's starting point and from the finishing point unless advised otherwise.

ACCOMMODATION

We include high-quality accommodations for all tours or workshop whenever possible and only when advertised in the tour or workshop programme. Tours and workshops do not include food and drink unless otherwise notified. Normally accommodation is based upon a shared room basis unless otherwise advised. Single occupancy requests may be considered where possible and might be subject to an extra charge.

MEDICAL

It is required that all participants be in good health before and during the tour or workshop. If you have any medical conditions which might be exacerbated by hiking or altitude you must inform us before the commencement of the tour or workshop. We do not accept any responsibility or liability regarding the provision of medication, medical care, or treatment.

INSURANCE

We recommended that you have the appropriate insurances for this tour or workshop. These include: health insurance, emergency medical evacuation insurance, emergency medical expense coverage, trip cancellation insurance, life insurance, baggage loss and delay reimbursement and equipment insurance.

TOUR FEES

Your tour fee includes tuition, transport during the tour and appropriate number of nights'

accommodation (when included in the tour or workshop programme), passes, permits, and ferry transport as required. Your tour fee does not include airfares, airport taxes, transport to and from the tour/workshop starting point and end point, or items of a personal nature. Also not included are all food and drinks (unless otherwise stated), insurances needed for the tour, such as travel, accident, travel delay, baggage delay or theft (we recommend you organise the appropriate coverage well before coming on tour), medical or hospital costs.

CANCELLATION AND REFUND POLICY

You may cancel at any time although you will only receive part of the fee depending on how close to the tour or workshop you cancel. No refunds will be given for withdrawal after the tour or workshop begins. Any cancellation by the client must be made in writing, emails are acceptable

If for some reason you have to cancel, we will make every effort to fill your place. If we are able to fill your space, and we are able to do it at the same price, we will refund any monies that you have paid toward the trip, including the deposit. If someone fills your place at a discounted price, we will refund your fees, less the difference between the amount you paid and the amount paid by your replacement.

If we cannot fill your place then you will be funded as follows:

Within 14-day cooling off period: 100% refund (including any deposit)

Greater than 60 days from the start date of the Workshop: full refund excluding your deposit.

Greater than 45 days: 75% refund

Greater than 30 days: 50% refund

Less than 30 days: no refund

CANCELED TOURS

We reserve the right to cancel any tour or workshop before the commencement. We may cancel the tour or workshop based on a low number of participants, Acts of God, personal illness, or Force Majeure. In the event of a tour cancellation, all fees and deposits will be promptly refunded in full or may be transferred to another tour, if you choose this option, within twelve months of the previously-booked tour. This refund will be the limit of our liability. We are not responsible for any issues, expenses or damages that arise because of a tour's cancellation.

LIMITATION OF OUR LIABILITY

This section defines our responsibility with respect to all of our tours or workshops. Please read it carefully:

We are not liable for any damages, losses, or expenses of whatever cause or nature, including those resulting directly or indirectly from acts of God, pandemic, detention, annoyance, weather, quarantines, strikes, civil disturbance, theft or criminal activity of any kind, government regulations, or any other occurrences over which we have no control.

IN NO EVENT SHALL WE HAVE ANY LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, HOWEVER CHARACTERISED.

We reserve the right to substitute hotels, workshop facilities, and to alter the itinerary when deemed necessary or advisable. We also reserve the right to cancel any tour or workshop before the start date. Once a refund of all payments has been made, we are released from all further liability (where applicable). We are not responsible for additional expenses incurred by trip members in preparing for the tour or workshop (i.e., non-refundable advance purchase air tickets, equipment, etc.).

There are always risks associated with travel, though. As such, we are not responsible or liable for injury, illness or death as a result of your tour participation.

CODE OF CONDUCT

We reserve the right to decline acceptance or retention of any member of any tour or workshop should a person's behaviour impede the operation of the tour or the rights or welfare or enjoyment of other members on the tour or workshop; it is also agreed that no refunds will be given in such circumstances. We strive to provide a safe environment for all participants. Participants are expected to conduct themselves in a manner that is respectful to the group and other participants. Any use of illegal drugs or substances, committing or participating in any criminal or illegal activity and threatening or violent behaviour will not be tolerated and will result in the participant's

immediate removal from the tour, without refund and at the participant's expense. Tour and workshop leaders are authorised, and hereby reserve the right, to remove or exclude participants from the tour, or any portion thereof, for actions they deem as inappropriate or disruptive to the group or tour.

CAMERA EQUIPMENT

You will have to supply your own camera equipment. There will be no provisions to borrow equipment from the tour operators (except where advertised). Please bring your camera, tripod, and filters you wish to use and importantly either lots of fully charged batteries or a battery charger to re-charge them at night. You will want enough batteries to last a whole day of shooting between charges. If it's raining and you choose to still shoot, bring some sort of protection for your camera / lens. It is a good idea even if it isn't raining at places like the waterfalls as there will be considerable spray in the air.

We reserve the right to take photographs or videos during the operation of any workshop or part thereof and to use the resulting photography, videos, or recordings for promotional or commercial use. We must be notified if you do not wish to be included in promotional video and images.

RELEASE OF LIABILITY

By booking a photo tour or workshop, participants accept that they have carefully read and agree to the dates, schedule of activities, the requirements and these "Terms and Conditions" for the tour or workshop and are aware that the tour and workshop involves the risk of personal injury, death or loss (damage) to property. Participants voluntarily recognise and accept all risks thereof.